



**Booking terms and conditions:**

- The balance of the reservation is payable in full on arrival.
- Sites and units are allotted at the discretion of management who reserve the right to alter if necessary or cancel tenancy at any time.
- Reservations are a contract between Waihi Beach Holiday Park Ltd and the person named on the reservation and is not transferable to any other person. This means that the named person must occupy the unit for the duration of the contact and is ultimately responsible for all occupants and visitors of that site/unit.
- An alteration to the number of guest requires management's approval.
- Check in time is after 2pm, check out time is 10am. Please advise your approximate arrival time. Reception is open from 8am until 8pm.

**Peak & high season bookings:**

A deposit equivalent to two nights stay (for units) and \$200 (for sites) is required to confirm the reservation. Reservations are only confirmed on receipt of deposit and signed booking form.

**Mid/Low season bookings:**

A deposit equivalent to one night's stay is required to confirm the reservation. Reservations are only confirmed on receipt of deposit and signed booking form.

**Cancellations:**

Peak Season

No refund of deposit if the reservation is cancelled within 42 days of date of arrival. Cancellation prior to 42 days management will refund any sum paid less the \$50.00 administration fee. There will be no refund for late arrivals or early departures.

High/Mid/Low Season

A 75% refund will apply to cancellations 14 days or more before the date of arrival. No refunds will apply to cancellations within 14 days of the date of arrival. There will be no refund for late arrival or early departures.

**Alterations to bookings:**

Alterations are not possible during peak and high seasons. Alterations to mid/low seasons can be made subject to availability and may require a site/unit changes.

Management reserve the right to cancel a reservation if the alteration reduces the reservation to below minimum stay requirements and cancellation penalties will apply. No refund will be made should guests alter or leave before their reserved departure date.